

STUDENT ACCOUNT GUIDE

Please utilize this guide if you are receiving an error message that you do not have a CORE CompMS account.

1. If you receive an error message when attempting to submit an assignment through Canvas, please take a screenshot or picture of the error message and save it.
2. Depending on your program, please email the correct support email with the following specific information:
 - First name
 - Last name
 - Anticipated graduation year
 - Liberty email address
 - LUID
 - Program (School of Education/School Counseling/School of Behavioral Sciences/Social Work)
 - The picture of the error message (**important to validate the actual issue**)

The support emails are:

- **School of Behavioral Sciences:** libertysbshelp@corehighered.com
- **School of Education:** libertysoehelp@corehighered.com
- **Social Work:** libertysocialworkhelp@corehighered.com