Table of Contents



# UNIVERSITY

# DEPARTMENT OF COUNSELOR EDUCATION & FAMILY STUDIES

**Fieldwork Manual** 

<u>Academic Programs</u> Clinical Mental Health Counseling Marriage & Family Counseling

2024-2025

HANCOCK WELCOME CENTER

## Welcome to Fieldwork at Liberty University



Congratulations on reaching this important milestone! Fieldwork is a crucial step in your journey, where you transition from academic learning to real-world application. This experience will allow you to apply, evaluate, and refine your clinical skills, bridging the gap between theory and practice.

As you embark on this phase, remember that professional growth is a continuous journey. The foundation you build during your training will be vital to your future success. I pray this experience will be both challenging and rewarding, guiding you to become the professional God intends you to be.

May you find fulfillment and trust in God's guidance as you take this next step towards your future career.

Sincerely,

April R. Crable

April R. Crable, Ph.D., MBA, LPC, CSOTP, BC-TM Director of Clinical Training, Professor

## **SECTION 1 – Overview**

**1.1 Fieldwork Courses Description** 

1.2 Rationale

## **SECTION 2 – Things to Do Before Starting**

- 2.1 Background Check
- 2.2 Professional Liability Insurance
- 2.3 Find a Site & Supervisor
- 2.4 International Fieldwork Students
- 2.5 Complete Required Approval Documents
- 2.6 Site Supervision

## **SECTION 3 – Fieldwork Requirements**

- **3.1 Hour Requirements**
- 3.2 Course Requirements

## **SECTION 4- Professional Expectations**

- **4.1** Professional Behaviors
- 4.2 Professional Competency & Remediation Process
- 4.3 Communication

## **SECTION 5– Fieldwork Policies**

- 4.2 <u>Video Recording Policy</u>
- 4.3 Site/Supervisor Change Policy
- 4.4 Site Dismissal or Course Withdraw

4.5 Telehealth Policy 4.6 Winter Break Policy

#### **Mission Statement**

Fieldwork courses develop ethical and clinically competent counselors. Counselors-in-training at Liberty University are equipped to integrate Biblical principles and model the compassion of Christ while serving diverse populations.

## **Acknowledgment of Fieldwork Manual**

This manual is provided to students and applicants for their general guidance only. It does not constitute a contract, either expressed or implied, and is subject to change at the discretion of Liberty University or the discretion of the Program Directors.

All students are expected to read this manual and have a thorough understanding of its contents. Students are also expected to be familiar with the content on the fieldwork websites linked in the Contact Information section of this manual. Students may discuss the manual and direct questions and concerns with their Faculty Advisor or the Director of Clinical Training regarding any material contained in the manual. Students agree to abide by all procedures, policies, and guidelines in this manual.

Students understand that this manual may be modified from time to time as University or Program policies, procedures, and guidelines are implemented or changed and that it is their responsibility to review the manual from time to time to remain current with its contents. Note: Information obtained through student-led social communication or

## **Fieldwork Courses Description**

media sites (e.g., Facebook groups) is not official policy from the Fieldwork Office

Fieldwork courses involve an intensely supervised experience in the student's designated program area at an approved site. While gaining direct service experience with clients, students regularly meet with an approved supervisor. Student counseling performance is evaluated throughout the fieldwork experience. Written and oral presentations are a basic part of the group supervisory process with a Liberty University faculty member. The student's professional development along with the dynamics of the counseling relationship, diagnosis, treatment, and legal/ethical issues are primary areas of focus.

# **1.2** Rationale

Fieldwork courses involve participation in a planned clinical experience at an approved agency or other settings under an approved supervisor. During the fieldwork experience, status gradually shifts from that of a student to that of a preprofessional. Since most, if not all, required coursework has been completed by this time, students can contribute to the cooperating agency by assisting its staff in carrying out many of the normal clinical activities of that agency. The purpose of the fieldwork course is to provide a supervised, field-based, work experience that allows students to:

- Integrate and synthesize theories and techniques learned in the classroom in a real work setting
- Develop more fully the personal qualities, characteristics, and behavior of a counselor
- Transition from "trainee" to "professional practitioner"

# **2.1** Background Check

All students are required to complete a new criminal background check prior to fieldwork approval. Students must submit a copy of their background check receipt as part of the application and approval paperwork process through SharePoint. The background check website can be found on the <u>CastleBranch website</u>.

- The Liberty Background check page can be found on the Liberty University Background Check website.
- If students have not purchased and completed their fingerprints through CastleBranch in their 500-level course, these will need to be completed prior to applying to fieldwork courses.

# **2.2** Obtain Professional Liability Insurance

The student is responsible for obtaining liability insurance in their name and submitting a copy of the policy face sheet to SharePoint as part of the fieldwork application process. The face sheet should include the student's name, address, amount of coverage, the effective dates of the policy, and the minimum amounts acceptable. Insurance coverage should be at least \$1 million per occurrence and \$3 million aggregate. In addition, students will need to submit this proof of insurance at the end of the semester as a graded assignment. The University will not provide insurance coverage for students.

The following organizations offer professional liability insurance:

- Healthcare Providers Service Organization (HPSO) 1-800-982-9491 or hpso.com
- American Counseling Association (ACA) 1-800-545-2223
- American Professional Agency, Inc. 1-800-421-6694
- American Association of Christian Counselors (AACC) 1-800-526-8673

**Note:** Professional liability insurance coverage must start on or before the start of the course so that coverage is in effect for the duration of class enrollment. Students must still obtain their own liability insurance even in cases where a student's fieldwork site provides liability insurance coverage for the student.

HANCOCK WELCO

#### 2.3 Finding a Site & Supervisor

The relationship between the student, the site, and the supervisor is an important one. Therefore, students need to be cautious and prudent in picking a site and supervisor. Remember that as a student, when you interview for a potential placement, you are not only being interviewed, but you are interviewing the site and supervisor to determine a good fit. The choice of a site and supervisor should be a mutual one. Students are allowed a maximum of two sites and two supervisors at any time that have been approved by the Fieldwork Office.

First, make sure the site can offer you enough face-to-face client hours so that you can complete your fieldwork in the required number of semesters. Please check your Degree Completion Plan for the number of semesters required. Second, make sure that the supervisor can meet the requirements for supervision as well as provide you with a minimum of one hour of supervision per week. Interview your potential supervisor to determine his/her expectations of you in terms of hours and times you will be available, the duties you will be performing, etc. Finally, remember that your relationship with your potential supervisor is a personal, as well as a professional one. You want to select a supervisor with whom you feel you will be able to communicate and work in a collaborative, professional matter. A list of currently approved sites may be accessed on our website. You are not limited to these sites; you may submit a site that is not on the list for approval.

Other considerations to keep in mind include:

- 1. Do the supervisor, activities, and site meet the requirements?
- 2. Is there enough diversity in the clientele to provide a wide range of experiences (e.g., adults, adolescents, children, married couples, singles, group therapy, etc.)?
- 3. Does the agency have a large enough client base to have adequate face-to-face client hours to meet course requirements?
- 4. Are qualified supervisors available who are willing to invest the time to provide a quality fieldwork experience, which includes provision of individual supervision?
- 5. Do they have the credentials (i.e., doctoral level or master's level and licensure) so that a licensing board will accept clinical work completed under their supervision?
- 6. Did they complete a state approved supervision training or course?

#### 2.4**International Fieldwork Students**

Department of Counselor Education and Family Studies is aware of many challenges that students living abroad following policy to help our students living abroad succeed in completing their fieldwork experience. In addition to the standard application process, students looking to complete a fieldwork experience at an international site must also meet the following criteria:

- Students seeking a site outside of the Unites States •
  - Site must be sponsored by an American Organization
  - Site must follow the general guidelines established by the counseling profession in the U.S. (e.g., ACA Code of Ethics, state board regulations, etc.).
    - Informed consent •/
    - Treatment plans
    - Record keeping
  - Supervisor must be licensed in the United States
- Supervisor must have a minimum of a master's degree in counseling or a related profession with equivalent qualifications, including appropriate licenses and/or certifications. HANCO
  - Must hold a master's degree or above in counseling or related field.

- Must have a minimum of two years professional experience.
- Knowledge of program requirements and procedures for evaluations.
- Appropriate training in counseling supervision.
- Must hold a valid state license at an independent level of practice (i.e., supervisors must be able to practice without being under supervision).
- Must be in good standing in the profession.
- Must hold a license that qualifies the individual to provide clinical supervision. Licenses that typically qualify include:
  - Licensed Professional Counselors (LPC)
  - Licensed Mental Health Counselor (LMHC)
  - Licensed Marriage and Family Therapists (LMFT)
  - Licensed Clinical Psychologists (LCP with a preferred Psy.D.; all other degrees are reviewed on a case-by-case basis)
  - Licensed Clinical Social Workers (LCSW)
  - Psychiatrists
  - Ph.D./Ed.D. in Counselor Education and Supervision from a regionally accredited university.
- Students seeking licensure in the United States are responsible to know and understand the requirements of the state board in the state in which they wish to become licensed.

**Note:** Specific states may require fieldwork courses to be taken at a site location in the state where you plan to seek licensure. If this is the case, an international site may not be eligible towards licensure. Before identifying an international site, please check with your state regarding any potential residency requirements pertaining to the actual physical location of sites. You are solely responsible for finding out this information. The Department of Counselor Education and Family Studies may not provide this or any other information pertaining to specific state licensure requirements.

# **2.5** Complete Required Approval Documents

Please note that to complete all fieldwork requirements by the approval deadline, students will need to do several things during the semester prior to the one that they plan to begin the course. Because of ethical, legal, and liability precautions that must be taken, the process of registering for this course is more extensive than for other courses.

Once a site and supervisor have been chosen, the student, site and supervisor complete and sign the Fieldwork Contract found on our website and submit it to SharePoint. The student should retain copies of all documents for his/her own records.

- 1. All approval documents must be submitted to the Fieldwork Office through the SharePoint submission portal by the stated deadline listed on the website. No late documents will be accepted. Submission of the above forms does not mean automatic acceptance of the proposed site and/or supervisor: they must be approved first. The University wants to make sure the student's proposed site will provide a good educational experience and that it has adequate oversight and safeguards built in to ensure an appropriate clinical environment.
- 2. Students need to submit the completed Liberty University Affiliation Agreement or an Affiliation Agreement that is approved by Liberty University. Extensions will not be granted for Affiliation Agreements negotiations.

## **Online Students Only**

Students must choose two-time preference options when applying for fieldwork and are assigned to classes in the order that their application was received. The time preference for the class the student has been assigned to will be provided with the student's approval. Students must keep all days and times within the time preference of their assigned class open until they are notified of their class meeting time by their professor in their Canvas course. Specific days and times for each class are not available when students are assigned to their sections. Please see below a list of the <u>start time</u> preference options:

- Weekday Morning Monday through Friday 6am-11:30am (ET) start time
- Weekday Afternoon Monday through Friday 12pm-4:30pm (ET) start time
- Weekday Evening Monday through Friday 5pm-9:30pm (ET) start time
- Weekend Morning Saturday 6am-11:30am (ET) start time

- Weekend Afternoon Saturday or Sunday 12pm-4:30pm (ET) start time
- Weekend Evening Saturday or Sunday 5pm-9:30pm (ET) start time

Students must choose two separate preferences when submitting their application Please ensure you are able to accommodate your WebEx/Teams meeting time as our office will be unable to switch you except for dire circumstances that must be first reviewed by our office. Therefore, please try to choose a time preference that will work best for you at the time of application, as we cannot guarantee that your switch request will be granted. Students who find they are in a class time that conflicts with their schedule should try the following:

- Speak with the site/supervisor/work about the schedule conflicts to determine if something can be moved.
- If the WebEx/Teams meeting occurs while the student is at their site, ask if the site will allow two hours in a quiet place to attend class.
- If the student is unable to attend because of travel time home from work/their site/church, they should look for a quiet place at their work/site/church or nearby location they can use to attend WebEx/Teams.
- The student may contact the Fieldwork Office through Tuesday of Week 1, but they cannot be guaranteed a seat in a time slot that will work with their schedule.
- Please note that our office is unable to honor section switches based on a preferred professor. Students are placed in sections that best align with their chosen WebEx/Teams time at the time of application.

**Note:** The P/I office will attempt to place the students in one of their preferred day and time slots. Please be aware that this may not be possible. Please do not try and drop/re-add yourself to a more preferred section, as students are unable to add themselves to fieldwork courses. If you need to request to be switched to a new section, please email our office and we will review your situation on a case-by-case basis.

# 2.6 Site Supervision

The supervisor assesses the student's progress, consults with the student regarding strategies and procedures, consults with the student's professor as needed, and completes two written evaluations of the student during the semester. The supervisor has significant influence on the outcome of the clinical counseling experience. Therefore, the supervisor's relationship with the student is a matter of vital importance. It should serve as a model exemplifying professional behavior in daily counseling activities. The supervisor ensures that relevant work experience, on-site feedback, counseling, and consultation are provided for the student counselor.

# The site supervisor or another designated licensed or associate licensed individual must always be on-site while practicum or internship students are present.

Typically, University approved site supervisors will:

- 1. Provide an orientation with the agency and staff for the student unless the supervisor is off-site. This should include such items as agency policies, structure, personnel, and resources.
- 2. Ensure access to agency manuals, policy statements, and files as needed for the student.
- 3. Assist the student to refine details of fieldwork activities appropriate to the specific setting.
- 4. Provide structure for the student to achieve fieldwork objectives.
- 5. Establish weekly supervisory meetings with the student. The supervisor uses this time to hear student's selfreport of fieldwork activities, listen to session recordings, provide feedback, plan tasks, and discuss other aspects of the fieldwork experience with the student.
- 6. Critique observed and recorded sessions. The supervisor shall have access to all recorded counseling sessions by the student.
- 7. Provide evaluations of the student's counseling skills and progress, review these with the student, and give the original evaluations to the student. The student is responsible for uploading these forms onto Canvas.

- 8. CORE: Provide evaluations of the student's counseling skills and progress through the CORE portal; this process will include verification of the hours that the student submits. This electronic submission is to be input for midterm and final evaluations. We also ask that the supervisor evaluates their experience with Liberty's students and faculty through CORE as well. A reminder will be sent automatically when these evaluations are due. Your supervisor will receive an email invitation for CORE prior to the start of the semester to log into and create an account. If your supervisor has trouble finding this link, you may want to encourage them to check their SPAM or JUNK folder, as the invitation may have ended up there.
- 9. Initiate immediate contact with the student's professor if problems are encountered with the student during placement..

# **3.1** Hour Requirements

The Hour requirements are designed to meet the requirements for the Virginia Board of Counseling. Students who plan to seek licensure in a state other than Virginia after graduation should verify their state's licensure requirements.

The following hours must be completed by the end of the student's fieldwork experience:

- 100 hours of activities related to the practicum should fall into one of the four categories below.
- 600 hours of activities related to the internship should fall into one of the four categories below.
  - (Practicum) **Direct client contact** (minimum of 40 hours required)
    - 20/40 of the *required* direct client contact hours can be via telehealth
  - o (Internship) **Direct client contact** (minimum of 240 hours required) over two semesters
    - 120/240 of the *required* direct client contact hours can be via telehealth
    - Marriage & Family Counseling students <u>must have</u> at least 200 of the 240 hours counseling couples or families
  - o (All Semesters) Individual/or Triadic supervision
    - Must meet at least one hour per week per site with the site supervisor approved by the University.
    - If individual/or triadic supervision is skipped one week it may be made up and counted during the week before or after.
    - On site Group supervision does not count towards weekly supervision.
  - (All Semesters) Faculty group supervision (weekly with no more than 2 absences)
    - Please note that these 2 absences cannot include the class meeting that the student is scheduled to
      present.
    - Showing up to a meeting 15 minutes late or missing part of a class meeting 15 minutes or more constitutes an absence. \*Please note that students cannot miss the class meeting they are scheduled to present.
    - If a student accrues more than two unexcused absences, they will receive a 'No Pass' (NP) for the course and will be required to retake it in the following semester. Additionally, all hours earned during the term will be forfeited. No makeup assignments or alternative faculty supervision options will be provided.
    - Students in an online section:
      - Videos must be activated and your presence visible during the entire session even when not presenting unless directed otherwise by the faculty member.
      - Students are not allowed to drive during University Group Supervision.
      - All students are required to join in faculty group supervision using both audio and video connections through WebEx/Teams. Keep in mind that both verbal and nonverbal behavior are being assessed by supervisors; therefore, be sure to connect from a confidential

location, wear modest clothing, and practice professional verbal and nonverbal behavior during group supervision.

Note: These courses are full-semester commitments. Students are required to stay at the site until the end of the semester.

## **3.2** Course Requirements

- 1. Earn a passing grade for all Course Assignments (840-1010 points in gradebook).
- 2. Midterm and final hours reports with site supervisor and faculty approval of hours
- 3. Receive passing evaluations by the supervisor and faculty supervisor.
- 4. Adhere to the ACA Code of Ethics at all times.
- 5. Successfully complete and submit all clinical assignments, which includes, but not limited to, case presentation assignments, peer consultation, evaluations, hours reports, etc.
- 6. Proof of Liability Insurance
- 7. Successfully complete Telemental Health Training.
- 8. Meet the COUC 692 class and University faculty group supervision attendance policy.

## **Traditional Incomplete**

A traditional incomplete is given to a student if they need a maximum of two-weeks after the last day of the semester to complete the requirements/hours for the fieldwork course. Students are to request the traditional incomplete by contacting their Faculty Supervisor. Though the supervisor's evaluation of the student weighs heavily on students' final grade, students must also successfully complete the other assignments in the class as outlined in the course syllabus.

**Note:** Practicum and Internship I students may not qualify for an incomplete in the Summer semester due to the lack of a break between the Summer and Fall semesters.

## **4.1 Professional Behaviors**

While at the fieldwork site and in all interactions with clients, supervisors, peers and LU faculty and staff, students are expected to exhibit attitudes and behaviors consistent with professionalism. This includes, but it is not limited to, the following:

- Punctuality and promptness to all appointments
- Appropriate dress and grooming (business attire)
- Professional written communication
- Professional oral communication (this includes correct verb usage and the avoidance of inappropriate language including informal language or slang)
- Adherence to the ACA Code of Ethics
- Be teachable and receptive to feedback given by the supervisor
- Students must receive passing evaluations on professionalism on the CCS-R.

## 4.2 **Professional Competency & Remediation Process**

Supervisors and Liberty University faculty have a professional and ethical responsibility to evaluate students on the following:

- Counseling skills competency
- Professional behaviors
- Personal and professional dispositions

• Ethical competency

As such, the faculty of Liberty will not automatically approve program completion for students who demonstrate deficits that may interfere with future professional competence. Students enrolled in a fieldwork course may be given a failing grade and/or placed on hold and a plan of remediation implemented if any of the following apply:

- Unprofessional or unethical conduct either at the fieldwork site or in the interaction with Liberty University faculty and staff
- Any verifiable complaints about the student from the Site Supervisor or Site Director
- If the supervisor and/or Liberty University faculty determines that the student's current emotional, mental, or physical well-being compromises the integrity of the fieldwork experience or potentially places the student, or others, in harm's way of an unduly vulnerable position

The abovementioned behaviors constitute violation of the University's Honor Code, and the student's professor will submit an Honor Code Violation and Student Development Referral. This incident will be investigated by the Assistant Director and Director of Clinical Training and the Program Director. If warranted, they may recommend a referral to the Remediation Committee. Please refer to the Program Handbooks for information about remediation.

# 4.3 Communication

All course-related concerns must be communicated directly to the course instructor. For issues related to site, supervisor, or hours, students may be referred to the fieldwork support staff, the Assistant Director of Clinical Training, or the Director of Clinical Training. All communication with the Fieldwork Office will be conducted via email to ensure proper documentation. Students are expected to be courteous and respectful in all interactions with instructors, fieldwork staff, and clinical training directors. Unprofessional or discourteous communication will not be tolerated and may result in remediation, up to and including dismissal from the program. Please refer to the Program Handbooks for further details.

As counselors-in-training, students are expected to uphold the ACA Code of Ethics and the Graduate School Honor Code. Concerns or conflicts should be addressed directly with the individual involved. For more information, refer to the Graduate School Honor Code.

# 5.1 FN Policy

5.2

The U.S. Department of Education requires that every university monitor the attendance of their students. Liberty University uses the following definition in determining student attendance: "Submission of an academic assignment (such as an examination, written paper or project, discussion board post, or other academic event) or communication with the professor regarding academic content or an assignment." However, with the fieldwork courses, the Fieldwork Office can factor both the academic (Canvas/WebEx/Teams) and fieldwork (presence at the site) aspects of the fieldwork into student's academic progress. To post an FN for fieldwork, the student would need to be lacking attendance for 21 consecutive days both in Canvas and on-site. A student who does not show attendance in Canvas but does regularly attend his/her site would not receive an FN. The student's professor will need to email the site director/supervisor to confirm that the student has been attending the site. Once the professor receives confirmation back from the site of the student's attendance on-site, the professor then needs to forward that email documentation to luoacademicprogress@liberty.edu.

Note: All hours earned for the semester are forfeited when a student withdraws from a fieldwork course. Moreover, they must reapply for the course in a future semester.

## Video Recording Policy

For the purposes of faculty supervision, **students must have at least one site that allows videotaping of sessions.** The purpose of videotaping is for students to receive professional training and constructive feedback on their counseling skills

to improve the quality of counseling services being provided. Video recordings will be disclosed to and used by the student's fieldwork course instructor and the students in that course for educational and professional training purposes. All personally identifiable information of clients will be redacted from the written transcript and other written assignments. Verbal and written consent of clients is required prior to showing any video recording in class. Therefore, the HIPAA Privacy Authorization and Release Form must be completed by each client prior to presenting in class. The form must not be uploaded to Canvas but kept on file at the student's fieldwork site. The Video Informed Consent Confirmation form must be completed and uploaded to Canvas prior to presenting in class. The face of the student counselor must be easily seen in the recordings. Seating for these recordings should be arranged in a comfortable manner for both student counselor and client but with the preferred option of being able to see both in the session.

The following statement is an example that can be used to introduce videotaping to clients: "As a part of this training, faculty need to review my counseling skills in session via video recording to give me feedback and to assist me in providing the best care and support possible. Therefore, I request you to acknowledge that you have been informed about how these recordings will be used and provide your permission and consent..."

Devices students can use for recording:

- Digital cameras
- Camcorders
- Computer webcams must be recorded through a HIPAA compliant platform

**Note:** Devices that are inherently cloud based such as phone and tablets cannot be used for video recording. Cloud-based software (i.e., transcribing cloud-based services) are not permitted. Please contact the Fieldwork Office if you need further clarification.

Upload your recorded video to LU MyMedia.

- Click on <u>watch.liberty.edu</u> and log into your LU account.
- Click on "MyMedia" and upload the video by clicking "add new."
- Save the video as your name and presentation number (e.g., Jane Doe, First Case Presentation). Ensure the video is unlisted and make your professor a collaborator. Verify your professor's Liberty email address beforehand.

Please remove the video from MyMedia after your grade has been posted. You are responsible for this video, and it may only be shared with your site supervisor and professor. **Do not email the link.** 

Below are the options for students to fulfill the videotaping portion of the in-class presentations and case presentation assignments:

- Option 1: Videotaped sessions with client. This is the preferred option, if clients are willing, as it is much better to see the client in the session as well as the student.
- Option 2: Videotaped sessions with camera on student only.

# **5.3** Site/Supervisor Change Policy

- 1. Students may only earn hours once a site/supervisor has been approved by the Fieldwork Office. Hours worked prior to the official approval date given by the Fieldwork Office may not be counted.
- 2. It is the student's responsibility to immediately let the Fieldwork Office and faculty supervisor know about any needed changes to the site and/or supervisor for fieldwork.
- 3. All required paperwork must be submitted (correctly) within two weeks of changing a site/supervisor at your site, dropping a site/supervisor, or adding a site/supervisor. Example: If your site changes your supervisor on Aug. 30, 2022, our office will need all correctly filled out approval documents by Sept. 13, 2022. This would be two weeks after the change occurs.

14000

**Note:** Site changes are not allowed after the application submission window for the semester has closed. Changes after the semester begins require prior approval from the **Practicum and Interns**hip Office.

## **5.4** Site Dismissal or Course Withdraw Policy

**Site Dismissal:** "Site Dismissal: If dismissed from a site, the student must inform the professor, who will then contact the site supervisor. The professor will submit a Student Development Referral. This incident will be investigated by the Assistant Director and Director of Clinical Training and the Program Director, who may refer the case to the Remediation Committee if necessary. Refer to the Program Handbooks for remediation information. The student will receive a 'No Pass' (NP) for the course, all hours for that term will be forfeited, and the student must complete a remediation plan (if recommended) before proceeding."

**Course Withdraw:** Students are required to fulfill their semester-long contract with their site. If a student makes the decision to withdraw from a fieldwork course, the student must notify their professor and the Fieldwork Office before withdrawing from the site.

**Note:** All hours earned for the semester are forfeited when a student withdraws from a fieldwork course. Moreover, they must reapply for the course in a future semester.

# **5.5** Telehealth Policy

In-person clinical counseling is the expected standard in meeting the direct service requirements. However, students and site supervisors are permitted to use telehealth services if the approved site uses telehealth services as a normal delivery of services. If telehealth is used, students and site supervisors are expected to maintain a 50/50 ratio of inperson and telehealth direct client contact hours. This is to ensure students have a well-rounded counseling experience using both modalities. Students can have no more than 20 of the *required* 40 direct contact hours as telehealth for Practicum and no more than 120 of the *required* 240 direct client contact hours earned as telehealth for internship.

Students will be responsible for the following when telehealth services are used:

- Coordination of a balanced approach in use of telehealth and in-person clinical services
- Completion of the Liberty telehealth training prior to conducting telehealth services
- Midterm and Final hours reporting on telehealth services
- No more than 50% of telehealth direct client contact hours permitted
- Students are not permitted to provide telehealth services across state lines

**Note:** There will be no exceptions to this policy unless directed by federal and/or state mandates. Please direct all questions regarding the Telehealth and In-Person Counseling Policy to the Fieldwork Office.

## **5.6** Social Media Policy

Social media (e.g., personal Facebook pages, Instagram, X accounts, LinkedIn, Snapchat) is widely used and appropriate in various settings; however, its use between faculty and students, or between interns and their clients, is strictly prohibited. This policy ensures ethical treatment and clear boundaries among students, clients, and faculty, in alignment with the ACA Code of Ethics (American Counseling Association, 2014, A.5.e., H.6.a., H.6.d.). Additionally, social media interactions between students and field experience site staff, coworkers, or peer counselors are strongly discouraged, as is posting, discussing, or venting about any aspect of the field experience site, its staff, or clients.

Social Media Disclaimer OME CENTER

Please be aware that group pages created on social media (including posts, links, and other content posted on such group pages) related to the School of Behavioral Sciences, practicums, and/or internships are unofficial, not sponsored by Liberty University, and views expressed in these groups do not necessarily represent those of Liberty University. Such group pages must state that they are unofficial and not run by Liberty University or its School of Behavioral Sciences. It is imperative you be mindful of professionalism, ethics, laws, university honor codes, and be aware you are bound by confidentiality and cannot share confidential client information or violate HIPAA.

# **5.7** Winter Break Policy

The Fieldwork Office will allow internship students (not practicum) to continue to count hours during the Winter Break between Fall and Spring semesters. However, the Fieldwork Office must receive an official letter on the site's letterhead from the approved supervisor, listing the following:

- The letter must state that the supervisor understands the student will not be under Liberty University's supervision nor the supervision of a Faculty Supervisor during the break and assumes full responsibility for the student, as students are not enrolled in a course during this break.
- Students will need to submit this letter with their request for an additional semester of internship during the Fall semester through the Module 10: Week 10 Internship Documentation Quiz.
  - Internship 2 students who are unable to complete hours prior to Spring semester but after the final day of Fall semester must request a Traditional Incomplete (a maximum of two-week extensions) from their Faculty Supervisor.
- Any student that meets the criteria for earning winter break hours must provide the Fieldwork Office with their letter no later than the last week of the Fall semester to receive approval to count those hours between semesters. All winter break hours must be logged under Week 1 of the Spring semester once enrolled.
  - Note: This policy only applies to internship students who will remain at the same site and with the same supervisor from Fall semester to Spring semester. Students must remain enrolled in the Spring semester of COUC 694. Additionally, internship students switching sites/supervisors or adding a new site/supervisor will not be permitted to earn hours over the Winter Break.
- Practicum students may remain at their site during Winter Break with the required letter but cannot count any hours accrued during this period. This policy ensures continuity of care for clients. If beginning at a new site, practicum students must wait until the new site is approved before starting.

## **Contact Information**

Students are expected to contact university personnel with comments, questions, and/or concerns that arise during fieldwork. Generally, it is best to contact us sooner rather than later if challenges arise during your clinical training.

## For questions regarding <u>Clinical Mental Health Counseling (Online)</u> fieldwork, please contact:

Practicum: practicum@liberty.edu Internship: internship@liberty.edu

For more information, please visit the following websites: Practicum or Internship

For questions regarding <u>Clinical Mental Health Counseling (Residential)</u> fieldwork, please contact: Practicum: <u>cmhcpracticum@liberty.edu</u> Internship: <u>cmhcinternship@liberty.edu</u>

For more information, please visit the following websites: Practicum or Internship

For questions regarding Marriage and Family Counseling (Residential) fieldwork, please contact:

Practicum: <u>cmhcpracticum@liberty.edu</u> Internship: <u>cmhcinternship@liberty.edu</u>

For more information, please visit the following websites: Practicum or Internship

For questions about CORE, please contact: <u>SBScore@liberty.edu</u>

For more information, please visit the following websites: CORE

## For questions not addressed in this manual, please contact:

April R. Crable, Ph.D., MBA, LPC, CSOTP, CSAC, BC-TMH Director of Clinical Training acrable@liberty.edu

> Kelli Yuzon, M.A. Associate Director of Clinical Training kbyuzon@liberty.edu

Department of Counselor Education and Family Studies Liberty University 1971 University Blvd Lynchburg, VA 24515